

D. Hong Leong Bank

The screenshot shows the Hong Leong Bank online banking interface. The top navigation bar includes: Home, PAY & TRANSACT (with a red '1' in a circle), INTERNATIONAL TRANSFER, STATEMENT / INVOICE, APPLY, OTHER SERVICES, and SETTINGS. The main content area is divided into three columns: 'Own Account Transfer' (with sub-links: Current / Savings Account Transfer, Credit Card Payment, Loan / Financing Payment), 'Bill Payment' (with sub-links: Pay Bill (with a yellow '2' in a circle), Add / Delete Favourite), and 'Online Transactions' (with sub-links: View History, Manage Standing Instruction (SI)). Below these are 'Other Account Transfer' and 'Reload Services' sections. A green promotional banner on the right reads: 'WHY wait, WHEN it can be in an instant? Use Pay+ for immediate fund transfers & real-time confirmation.' At the bottom, there is a 'When to Transfer' section with radio buttons for 'One time transfer' (selected) and 'Recurring transfer', a date field set to '17-May-2017', a checkbox for 'I have read and understood the Terms & Conditions for JomPAY (as found within the Terms & Conditions of Hong Leong Connect)', a 'Note' field, and 'Cancel' and 'Next' buttons.

1. Click on **Pay & Transact**
2. Click on **Pay Bill**

The screenshot shows the 'Pay Bill' screen in the Hong Leong Bank online banking interface. The top navigation bar is the same as in the previous screenshot. Below the navigation bar, the breadcrumb trail reads: Home >> Pay & Transact >> Pay Bill (with a green '3' in a circle). Below the breadcrumb trail is a filter bar with buttons for 'JomPAY' (highlighted), 'Favourite', 'Top 10', 'Category', and 'Search'. Below the filter bar is a table with columns: 'Favourite Bill Name', 'Bill Account Number', 'Biller/Merchant', 'Pay From Current/ Savings Account', 'Pay Using Credit Card', and 'Actions'. The table shows one record: 'Record 1-1 (Total: 1)'. Below the table are 'Previous' and 'Next' buttons.

3. Click on **JomPAY**

The screenshot shows the 'Pay Bill' screen in the Hong Leong Bank online banking interface, specifically the 'ENTER DETAILS' step (with a blue '1' in a circle). The top navigation bar is the same as in the previous screenshots. Below the navigation bar, the breadcrumb trail reads: Home >> Pay & Transact >> Pay Bill. Below the breadcrumb trail is a progress bar with three steps: '1 ENTER DETAILS' (highlighted), '2 CONFIRM DETAILS', and '3 TRANSACTION CONFIRMED'. Below the progress bar is the 'JomPAY' logo. Below the logo is a form with fields: 'From' (dropdown menu), 'Biller Code' (text field with '3004' and a blue '4' in a circle), 'Ref-1' (text field with a red '5' in a circle), 'Ref-2 (if available)' (text field), 'Amount (MYR)' (text field with a purple '6' in a circle), and 'When to Transfer' (radio buttons for 'One Time Transfer' (selected) and 'Recurring Transfer', a date field set to '17-May-2017'). Below the form is a checkbox for 'I have read and understood the Terms & Conditions for JomPAY (as found within the Terms & Conditions of Hong Leong Connect)', a 'Note' field, and 'Cancel' and 'Next' buttons.

4. Biller Code is **3004**
5. Ref 1: Tax Assessment Account Number
Ref 2: No Telephone
6. Key in the amount to pay